

News and Updates from the Patron Experience Team

Special Points of Inter-

est:

Hello Ushers!

• Usher Sign ups begin on Wednesday, December 6th at 10:00AM for Native Guard, The Jungle Book, and Sheltered

• Parking will be FREE at the Atlanta History Center, Porter Sanford III Performing Arts & Community Center, and Southwest Arts Center.

Inside this Issue:	
News and Updates	
from Patron Services	1
Revised Cancellation	
Policy, STARS Dues	2
Show Descriptions	3-5
Venue Specific Infor-	
mation	6-10
Website Navigation	
Instructions	11-16
Usher Registration	
Form	17
Season Calendar	17-22

half of our 2017/2018 offsite season and you all have certainly played a huge role in its success. We've seen young Will fall in love, a hilariously loving Bubbie, and a possessed puppet! Oh my!

We've completed almost

We're getting closer, but there's still so much more of the city to explore! That means we'll still need your help. This newsletter contains venue information so you all can continue to follow us on this journey.



From L to R: Glen Rodgerson, Mary Wellington, Robert Bender, Ursula Kauffmann, Jeff Carroll, Carole Galanty, Elise Ray, Linda Cook, Brad Rudy

The work done by Alliance ushers has been absolutely astounding. The patience, flexibility, and ongoing willingness to help is greatly appreciated. Words cannot truly express our gratitude for our hardworking ushers thus far in the season.

You all make this experience enjoyable. We look forward to seeing you all the remainder of the season and be sure to take some car photos like your fellow ushers!

-Destiny Stancil and Kristen Parker

2017/2018 Usher Website & Dues: http://my.alliancetheatre.org/ single/SelectSeating.aspx?

p=113905

Usher Hotline.: 404.733.4760 Usher Fax: 404.733.4625 Usher Email: atushers@alliancetheatre.org

Contact Information

Destiny Stancil Lead Front of House Manager P. 404.733.4514 Destiny.Stancil@Alliancetheatre.org Kristen Parker Assistant Front of House Manager P. 404.733.4305 Kristen.Parker@Alliancetheatre.org

<u>House Managers</u> Christina Dresser Dana Hylton Calabro Ken McNeil Sarah Wallis

Revised Cancellation Policy

Last minute cancellations or no-shows can significantly affect the experience we provide to our guests and create a hardship on Alliance Theatre staff, as well as fellow Ushers. We want all Alliance Ushers to have a great time with us and assist with our Mission, which is to expand hearts and minds on stage and off. Moving forward this season any cancellations with less than 48 hours' notice will result in a deduction of one show from your five show count towards your discounted ticket. This also includes individuals signed up as a group under one volunteer's name. It is imperative to inform the House Managers if someone in your group will not be in attendance. Any more than two absences without prior notification will result in dismissal from the Usher program. We understand emergencies happen and will certainly keep that in mind. Our intent is to create a fun and enjoyable experience for all ushers as well as our guests. Please let us know if you have any questions and thank you for your ongoing contribution to the Alliance Theatre!

To pay your 2017/2018 STARS Dues, follow this link:

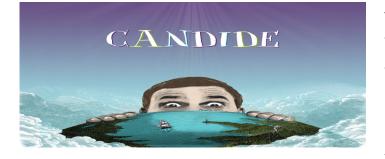
http://my.alliancetheatre.org/single/SelectSeating.aspx?p=113905

Please note: You will not be able to sign up to Usher with us for the 2017/2018 season until STARS dues have been received

Alliance Series



2 One Act Plays: Hospice + Pointing at the Moon March 23rd-April 15th, 2018 Fulton County Southwest Arts Center Written by Alliance Theatre Mellon Playwright in Residence Pearl Cleage Directed by Timothy Douglas Alliance Theatre Mellon Playwright in Residence Pearl Cleage offers two one-act plays separated by 30 years but connected by the presence of Jenny Anderson. Jenny's longing to understand her mother in Hospice has become the center of her life in Pointing at the Moon. As the world changes around her, Jenny must decide what she knows for sure and find a way to pass it on. Hospice was first performed in 1983 and was honored with five AUDELCO awards for achievement Off Broadway. Taken together, these two plays offer a rare glimpse of the playwright in passionate dialogue with her younger self. Come join the conversation.



Candide May 9th-20th 2018 Atlanta Symphony Hall Book Adapted by Hugh Wheeler Music by Leonard Bernstein Lyrics by Richard Wilbur Additional lyrics by Stephen Sondheim & John Latouche Directed by Jennings Hertz Artistic Director Susan V. Booth Musical Direction by Atlanta Symphony Orchestra Music Director Robert Spano Based on the novella Candide by Voltaire

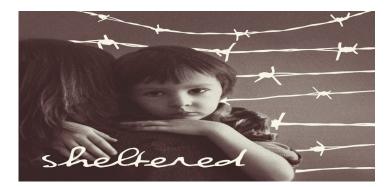
The Alliance Theatre and Atlanta Symphony Orchestra will co-produce a concert staging of the Tony Award-winning musical Candide in Symphony Hall. In this popular adaptation of Voltaire's satirical novel, the naïve Candide is separated from his beloved and journeys around the world to find her while fiercely retaining his mentor's belief that "this is the best of all possible worlds" in the face of everincreasing catastrophes. Candide will feature a cast of actors, the Atlanta Symphony Orchestra, and the Atlanta Symphony Chorus in this historic Alliance Theatre/Atlanta Symphony Orchestra coproduction.

Hertz Series



Native Guard January 13th—February 4th 2018 Atlanta History Center Written by Former U.S Poet Laureate Natasha Trethewey

Directed by Susan V. Booth



Sheltered March 1st—25th 2018 Actor's Express @ The King Plow Arts Center Written by Alix Sobler Directed by Kimberly Senior

Native Guard, the Pulitzer Prize winning collection of poetry by former U.S. Poet Laureate Natasha Trethewey, will be staged this season amidst the Atlanta History Center's extraordinary Civil War collection. First adapted for the stage by the Alliance in 2014 to sold-out audiences, Native Guard juxtaposes the deeply personal experiences of Trethewey, a child of a then-illegal marriage between her African-American mother and Caucasian father living in 1960s Mississippi, with the experience of a soldier in the Native Guard, the first African-American Union troop in the Civil War who was charged with guarding white Confederate captives. Years after her mother's tragic death, Trethewey reclaims her memory, just as she reclaims the voices of the black soldiers whose service has been all but forgotten.

It is 1939, and Nazi Germany has introduced harsh race laws targeting Jews while taking over large swaths of Central Europe. Fearing the worst, a Jewish couple makes an extraordinary decision; to arrange for 50 European children to be given up by their parents and taken to safety in the United States. Each child must have an American family to house them when they arrive, but willing fosters are hard to find. As a last desperate measure, the couple endures a tense dinner party with estranged friends from a violent household in the hopes of finding a home for one more child. A suspenseful story inspired by true events that will leave audiences on the edge of their seats. Winner of the 2018 Alliance/Kendeda National Graduate Playwright Competition.

Family Series



The Jungle Book February 8th—March 4th 2018 Porter Sanford III Performing Arts & Community Center By Tracey Power Adapted from the novel by Rudyard Kipling Directed by Rosemary Newcott Families will love this lively, youthful, and ultimately powerful adaptation of the Rudyard Kipling classic! The Jungle Book is the story of Mowgli, a boy abandoned to the jungle, who must learn to find his place within the longstanding community of animals. Taught by Baloo the bear, Bagheera the black panther, and Akela the old wolf, Mowgli is enlightened with the sacred master words of the hunting people: "We be of one blood, you and I." However, Shere Khan the tiger does not believe that Mowgli is part of the jungle. Mowgli must rally his animal friends to stand up to the fierce Khan and restore peace to the jungle. The Jungle Book is a moving story of finding your family in untraditional places. Staged in the 500-seat, family-friendly theater of Decatur's Porter Sanford III Performing Arts and Community Center.

Atlanta History Center

January 13th—February 4th 2018

130 West Paces Ferry Rd. NW

Atlanta, GA 30305

- Atlanta History Center will be General Admission seating. (Seat Count: 180)
- Parking will be free and available in the parking deck located onsite.
- Ushers may park in the area circled in green.





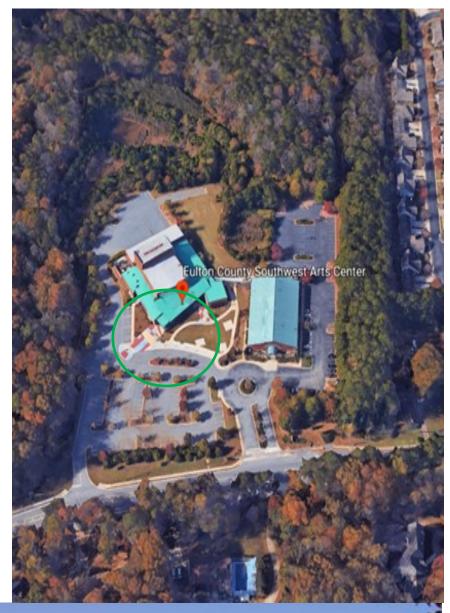
Fulton County Southwest Arts

<u>Center</u>

March 23rd - April 15th 2018

915 New hope Rd. SW Atlanta, GA 30331

- Southwest Arts Center will be Reserved Seating (Seat count: 375)
- Southwest Arts Center will utilize their own House Manager (Francis Holley) and Alliance Theatre ushers. Francis will email Alliance Theatre ushers a month prior to the show with the signup process. If you have questions for the House Manager please contact at volunteerushers@gmail.com
- If you already usher at Southwest Arts Center, there is no need to send any additional emails. You are already in their database.
- Free Parking is available on site
- Ushers may park in the lot circled in green





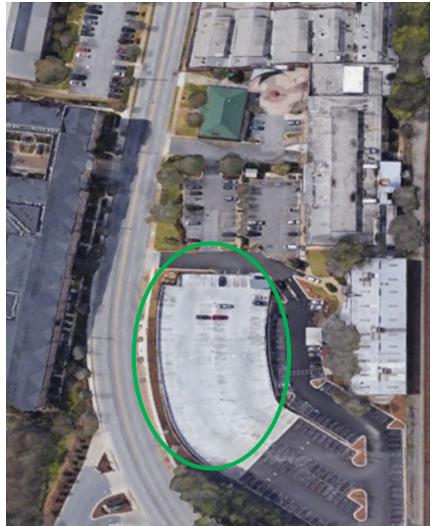
Actor's Express

At the King Plow Arts Center

March 1st - 25th 2018

887 West Marietta St. NW, Suite J-107 Atlanta, GA 30318

- Actor's Express will be General Admission (Seat Count:145)
- Parking for ushers is available for \$5 in the King Plow Arts Center parking deck. Circled in Green.





Porter Sanford III Performing

Arts & Community Center

February 8th - March 4th 2018

3181 Rainbow Dr. Decatur, GA 30034

- Porter Sanford will have General Admission student matinees and Reserved Seating weekend performances (Seat Count:500)
- Free parking is available on site.
- Ushers may park in the area circled green





Atlanta Symphony Hall

May 9th - 20th, 2018

1280 Peachtree St. NE Atlanta, GA 30309

- Atlanta Symphony Hall will be Reserved Seating (1,600).
- Parking is available to ushers at the \$5 discounted rate in the Woodruff Arts Center Parking Garage.
- Volunteers that already usher for ASO will receive all information in regards to the sign-up process for CANDIDE from Jesse Pace, Patron Services Manager.
- If you have questions about joining the Atlanta Symphony Orchestra Volunteer Program please contact Jesse Pace at Jesse.Pace@atlantasymphony.org



Peachtree Street N.E.



USHER WEBSITE: <u>http://my.alliancetheatre.org/single/selectseating.aspx?&p=113905</u>

When you enter the usher website the first page you will see is the calendar. You can navigate using the
arrows or use the pull down menu to choose your month and year. You can click on any shaded date to
see the performances on that date. To reserve your spot, simply click on the word "Reserve".
Event Calendar

KETS 201				Fri 2	v Sat 3	MAKE A DONATION view as list Wednesday, June 14, 2017
			Thu		Sat	
Tue	e	Wed				Wednesday, June 14, 2017
Tue	e	wea				Wednesday, June 14, 2017
						The Dancing Granny
5	6	7	8	9	10	More Information Purchase
12	13	14	15	16	17	
19	20	21	22	23	24	
	27	28	29	30		
1	26					

• The system will automatically select Usher Reservation for you. Please select how many spots you would like to reserve. Then click the 'Reserve' button.

The Dancing Granny	
Wednesday, June 14, 2017 10:00AM	
o bincing Grandy	 Usher Reservation: \$0.00 Usher Wait List: \$0.00
	Please select how many seats you would like. Limited Availability: Only 10 Tickets Remain!
	Standard (\$0.00) Select •
	RESERVE

USHER WEBSITE: : <u>http://my.alliancetheatre.org/single/selectseating.aspx?&p=113905</u>

• NOTE: Any performance that is "Sold Out" for ushers will only display the Usher Waiting List as your available section. Please be aware that this means you are reserved for the WAITING LIST ONLY. You are not confirmed to usher the performance.

The Dancing Granny		
Wednesday, June 14, 2017 10:00AM		
Diancing Granny	Usher Wait List: \$0.00	
	Please select how many seats you would like. Standard (\$0.00) Select	
	RESERVE	

• Once you click the 'Reserve' button, your performance will be added to your cart. You can either click 'Continue Shopping' to add additional performances to your order, or click 'Proceed to Checkout' to finalize your order.

Shopping Cart						
/our current cart contents are listed b	elow:					
<i>f</i> our cart contains items whic	h will expire in 15 minute(s	;)				
Single Tickets(s):	Location	Seat(s)	Price	Total Seats	Total	
The Dancing Granny Wed 06/14/2017 10:00 AM	General Admission	1 Seat(s)	\$.00	1	\$.00	delete
			Total Sin	gle Ticket(s) Cost:	\$.00	
				Total:	\$.00	
	CONTINU	PR	OCEED TO C	неско	DUT	

USHER WEBSITE: <u>http://my.alliancetheatre.org/single/selectseating.aspx?&p=113905</u>

You will now be prompted to log in to your account. Your ID is your email address. Your temporary password is also your email, all lowercase. If you have previously logged in, your password will be whatever you changed it to. <u>Please go to the website before the 6th to verify that you can log in.</u>

LOG IN FORGOT YOUR LOGIN? LOOKUP YOUR ACCOUNT Enter your Email Address, Password and optional Promo Code below to log in to your account. REGISTER * PASSWORD: *
LOOKUP YOUR ACCOUNT REGISTER EMAIL:
*
PASSWORD:
PASSWORD:
*
LOGIN * = Required Field

• Now that you are logged in you will be directed to the Group Order Notes. If you are making the reservation for more than one person, please type in the names of the persons who will be ushering with you and click 'Continue'.





USHER WEBSITE: : <u>http://my.alliancetheatre.org/single/selectseating.aspx?&p=113905</u>

• You are almost done! This final page is one last chance for you to review your reservations. Click 'Complete Your Order' to finalize.

Final Review						
lick on the button below to comp	lete your order.					
lease provide your payment infor	mation and shipping preference b	pelow to complete your	order:			
Shipping Information						
heck in at door (no tickets)						
hange						
Reservation Details						
Reservation Details						
Single Tickets(s):	_	_	_	_	-	-
	Location	<u>Seat(s)</u>	Price	<u>Total Seats</u>	<u>Total</u>	
Single Tickets(s):	<u>Location</u> General Admission	<u>Seat(s)</u> 1 Seat(s)	Price \$.00	<u>Total Seats</u> 1	<u>Total</u> \$.00	delete
Single Tickets(s): Description The Dancing Granny			\$.00			delete
Single Tickets(s): Description The Dancing Granny			\$.00	1	\$.00	delete

• And you are finished! You will see the order confirmation below.

Checkout Options » Review » Receipt Your cart contains items which will expire in 10 minute(s)
Thank You
Thank you for your order. You will receive an email confirmation shortly. If you do not receive your email, please check your SPAM settings, as it may have been blocked by your email server.
Reservation Details
Order Number: 6767836
Order Date: 4/13/2017 10:40:11 AM
Customer Number: 8305893
Customer Name: Scot Fenton
Shipping Information: Check in at door (no tickets)
We want your online order to be as easy as possible. If you have any questions about your order or event, please email us at allianceinfo@woodruffcenter.org.

Single Tickets(s):					
Description	Location	Seat(s)	Price	Total Seats	Total
The Dancing Granny Wed 06/14/2017 10:00 AM	General Admission	1 Seat(s)	\$.00	1	\$.00
			Total Sir	ngle Ticket(s) Cost:	\$.00
				Total: \$.00

Usher sign ups begin August 3rd at 10:00am

USHER WEBSITE: <u>http://my.alliancetheatre.org/single/selectseating.aspx?&p=113905</u>

• You will also be emailed a confirmation as well.

Thank You for Your Order with Alliance Theatre

Order Date: 04/13/2017 10:40AM Order Number: 6767836 Customer Number: 8305893

Please retain this receipt for your reference.

Your Account Information: Mr. Scot Fenton Order Shipping Information Delivery Method: Check in at door (no tickets)

Scot.Fenton@alliancetheatre.org

We want your online order to be as easy as possible. If you have any questions about your order or event, please email us at <u>allianceinfo@woodruffcenter.org</u>.

Single Tickets(s):					
Description	Location	Seat(s)	Price	Total Seats	Total
The Dancing Granny Wed 06/14/2017 10:00 AM	General Admission	1 Seat(s)	\$.00	1	\$.00
			Total Sing	le Ticket(s) Cost:	\$.00
				Total:	\$.00

Usher sign ups begin August 3rd at 10:00am

You can make your usher reservation by going to the NEW Usher Website **NEW USHER WEBSITE:** <u>http://my.alliancetheatre.org/</u> <u>single/selectseating.aspx?&p=113905</u>

• Your log in ID is your email address and your temporary password is your last name (no caps). No second choice is needed.

OR

 You can send an email with your usher reservations to ATUshers@Woodruffcenter.org <u>Please be sure to include a sec-</u> <u>ond choice to avoid delays in booking your reservation.</u>

OR

 You can fax back the Usher Reservation Sheet to Destiny Stancil/Kristen Parker at 404.733.4625. Please be sure to include a second choice to avoid delays in booking your reservation.

OR

 You can mail back the Usher Reservation Sheet to the address below. <u>Please be sure to include a second choice to avoid de-</u> <u>lays in booking your reservation.</u>

Alliance Theatre

Attn: Patron Experience

1280 Peachtree Street NE

Atlanta, GA 30309

Usher Schedule Sign Up

Name:							
Address:							
City:			 State:			Zip Code:	
Phone: <u>(</u>)	-	 Cell:)	-		
Email:							
Usher Group							
(if applicable)							

Performance Reservations									
Title	Day	Date		2nd Choice Day	2nd Choice Date	2nd Choice Time			
Native Guard	Saturday	01/13/2018	8:00 PM	Thursday	01/18/2018	7:30 PM	EXAMPLE		

Confirmation calls will not be made unless there is a conflict with your first choice. Please be sure to

include a second choice to avoid delays in booking your performance.

If you would like to be removed from this mailing fill out your name and write REMOVE across the top of the form.

Fax form to: Destiny Stancil/Kristen Parker(404) 733-4625

Mail form to: Alliance Theatre ATTN: Patron Experience 1280 Peachtree St. NE Atlanta, GA 30309

January 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Legend: (H) - Atlanta Histo- ry Center STU MAT– Student Matinee (SI)- Sign Interpret- ed	1	2	3	4	5	6
7	8	9	10	11	12	13 (H) Native First Preview 8:00PM
14 (H) Native 2:30PM 7:30PM	15	16 (H) Native 7:30PM	17 (H) Native Opening Night 7:30PM	18 (H) Native 7:30PM	19 (H) Native 8:00PM	20 (H) Native 2:30PM 8:00PM
21 (H) Native 2:30PM (SI) 7:30PM	22	23 (H) Native 7:30PM	24 (H) Native 7:30PM	25 (H) Native 10:30 (Stu Mat) 7:30PM	26 (H) Native 8:00PM	27 (H) Native 2:30PM 8:00PM
28 (H) Native 2:30PM 7:30PM	29	30 (H) Native 10:30 (Stu Mat)	31 (H) Native 10:30 (Stu Mat)			

February 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Legend: (H) - Atlanta Histo- ry Center (PS)Porter Sanford (Stu Mat) - Student Matinee (SI) - Sign Inter- preted				1 (H) Native 10:30 (Stu Mat) 7:30PM	2 (H) Native 10:30 (Stu Mat)	3 (H) Native 2:30PM 8:00PM
4 (H) Native Closing 2:30PM	5	6	7	8 (PS) Jungle First Preview 11:45AM	9 (PS) Jungle 9:45AM 11:45AM	10 (PS) Jungle 3:30PM Opening 7:00PM
11 (PS) Jungle 1:00PM 3:30PM	12	13 (PS) Jungle 9:45AM 11:45AM	14 (PS) Jungle 9:45AM 11:45AM	15 (PS) Jungle 9:45AM 11:45AM	16 (PS) Jungle 9:45AM 11:45AM	17 (PS) Jungle 1:00PM 3:30PM
18 (PS) Jungle 1:00PM 3:30PM	19	20 (PS) Jungle 9:45AM 11:45AM	21 (PS) Jungle 9:45AM 11:45AM	22 (PS) Jungle 9:45AM 11:45AM	23 (PS) Jungle 9:45AM 11:45AM	24 (PS) Jungle 1:00PM 3:30PM
25 (PS) Jungle 1:00PM 4:00PM	26	27 (PS) Jungle 9:45AM 11:45AM	28 (PS) Jungle 9:45AM 11:45AM			

March 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Legend: (PS) Porter Sanford (STU MAT) - Student Matinee (S) - Shadow (SWAC) Southwest Arts Center (AE) Actor's Express (AW) After Words (BP) Before Play				1 (PS) Jungle 9:45AM 11:45AM(S (AE) Sheltered First Preview 7:30PM	2 (PS) Jungle 9:45AM 11:45AM (AE) Sheltered 8:00PM	3 (PS) Jungle 1:00PM 3:30PM (AE) Sheltered 8:00PM
4 (PS) Jungle 1:00PM Closing 3:30PM (AE) Sheltered 2:30PM 7:30PM	5	6 (AE) Sheltered 7:30PM	7 (AE) Sheltered 7:30PM	8 (AE) Sheltered Opening 7:30PM	9 (AE) Sheltered 8:00PM	10 (AE) Sheltered 2:30PM (AW) 8:00PM
11 (AE) Sheltered 2:30PM (AW) 7:30PM	12	13 (AE) Sheltered 7:30PM	14 (AE) Sheltered 7:30PM	15 (AE) Sheltered STU MAT 10:30AM (AW) 7:30PM	16 (AE) Sheltered 8:00PM	17 (AE) Sheltered 2:30PM (AW) 8:00PM
18 (AE) Sheltered 2:30PM (AW) 7:30PM	19	20 (AE) Sheltered 7:30PM	21 (AE) Sheltered 7:30PM	22 (AE) Sheltered STU MAT 10:30AM (AW) 7:30PM	23 (AE) Sheltered 8:00PM (SWAC) Pearl First Preview 8:00PM	24 (AE) Sheltered 2:30PM (AW) 8:00PM (SWAC) Pearl 8:00PM
25 (AE) Sheltered 2:30PM (AW) Closing 7:30PM (SWAC) Pearl 2:30PM 7:30PM	26	27 (SWAC) Pearl 7:30PM (BP)	28 SWAC (Pearl) 7:30PM	29 (SWAC) Pearl Opening 7:30PM	30 (SWAC) Pearl 8:00PM	31 (SWAC) Pearl 2:30PM (BP) 8:00PM

April 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Legend: (SWAC)— Southwest Arts Center (SEN MAT)—Senior Matinee (SI)—Sign Inter- preted (AW) After Words (BP) Before Play						
1 (SWAC Pearl	2	3 (SWAC Pearl	4 (SWAC) Pearl	5 (SWAC) Pearl	6 (SWAC) Pearl	7 (SWAC) Pearl
2:30PM (AW) 7:30PM		7:30PM (BP)	7:30PM	Sen Mat 2:00PM AW 7:30PM	8:00PM	2:30PM (AW) 8:00PM
8 (SWAC) Pearl 2:30PM (SI) (AW) 7:30PM	9	10 (SWAC) Pearl 7:30PM (BP)	11 (SWAC) Pearl Stu Mat 10:30AM (AW) 7:30PM	12 (SWAC) Stu Mat 10:30AM (AW) 7:30PM	13 (SWAC) Pearl 8:00PM	14 (SWAV) Pearl 2:30PM (AW) 8:00PM
15 (SWAC) Pearl Closing 2:30PM	16	17	18	19	20	21
22	23	24	26	27	28	29

May 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
Legend: (ASO)—Atlanta Symphony Hall (SI)—Sign Inter- preted (BP) Before Play (AW) After Words		1	2	3	4	5
6	7	8	9 (ASO) Candide First Preview 8:00PM	10	11 (ASO) Candide Opening 8:00PM	12 (ASO) Candide 8:00PM
13 (ASO) Candide 3:00Pm (SI) (AW)	14	15 (ASO) Candide 8:00PM (BP)	16 (ASO) Candide 8:00PM	17 (ASO) Candide 8:00PM	18	19 (ASO) Candide 8:00PM
20 (ASO) Candide Closing 3:00PM	21	22	23	24	25	26
27	28	29	30	31		